

Statement received from Hafren Dyfrdwy Water Company

From enquiries made at Hafren Dyfrdwy it seems that this company did not have any involvement in the response to fight the Llantysilio Mountain fire.

However, in Severn Trent (of which Hafren Dyfrdwy is a subsidiary) we did help out with fires on Staffordshire Moorland. Some key learnings from that were as follows:

- As it was hot and dry we had exceptionally high demand in significant parts of our network, so had the Fire and Rescue Service (FRS) taken water from their normal locations it would have meant customers going off supply. It's always best if the FRS contact us before drawing water from the network.
- We had good liaison with the FRS about which parts of our treated water network had a reliable supply.
- We arranged for them to draw water from our raw water sources rather than treated, as that didn't put customer supplies at risk.
- We were able to provide them with access to our reservoirs and we took water to their location for local storage in ponds & tanks.
- Using raw water also meant we didn't have to use portable water tankers, keeping them free for us to use to support customer supply issues.
- We had managers attend the field command positions to liaise with the FRS commander during the most sensitive periods of the response.
- Early engagement was good to help us plan.